



24SP FAQ for Student Accounts

I PAID MY FEES FOR THE UPCOMING TERM, BUT MY ACCOUNT BALANCE IS INDICATING THAT I HAVE OUTSTANDING FEES. WHAT SHOULD I DO?

New Students:

Please review page 3 of your offer letter to determine whether you paid the non-refundable deposit or cleared the balance mentioned in the total academic fees required section of the offer letter. Additionally, please review the tuition and fees section of our website for the most updated fee information. Should you still have questions, please email accounts@algomau.ca.

Returning Students:

Please review your fees on your account in comparison with the tuition and fees section of our website. Should you still have questions, please email accounts@algomau.ca

WHEN I REGISTERED FOR CLASSES, MY TUITION AMOUNT WAS SHOWN. NOW A FEW DAYS LATER MY FEES HAVE INCREASED. WHAT HAPPENED?

Ancillary fees and health insurance fees are assessed each semester and are subject to change. Ancillary fees vary based on the individual course load and Insurance fees will vary based on the length of the program, intake term, and scheduled breaks. International Students will also see an additional insurance called UHIP on their accounts. This is likely what caused an “increase” in your outstanding fee balance. Fees are subject to change (as indicated in your offer letter and on our website). Please review the tuition and fees section of our website for up to date fee information.

If you are still unsure about any applied fees, please feel free to contact us at accounts@algomau.ca.

CAN I REGISTER FOR MY UPCOMING SEMESTERS' COURSES WITH OUTSTANDING FEES?

No.

WHAT IS THE PAYMENT DEADLINE FOR 24SP TUITION FEES? CAN I PAY MY FEES AFTER THIS DEADLINE?

A minimum deposit is required at the time of registration. The remaining balance is due on April 30, 2024. Remaining fees can be paid after that date; however, interest will be charged on the last day of each month starting May 1, 2024 on the balance owing. Interest is 5% per year, prorated monthly. Returning students must ensure any outstanding fees from a previous term are cleared prior to registering for the upcoming semester. Please refer to the chart below for further details.





Graduate Certificate and International Degree Programs	
<u>New Students:</u> Deposit Amount & Due Date: Outlined in Letter of Offer (LOA)	<u>Returning Students:</u> Deposit Amount: \$1000 Deposit Due: Upon Registration Balance Due: April 30, 2024
Domestic Degree Programs New & Returning Domestic Students	
<u>Non-OSAP Students:</u> Deposit Amount: \$100 Deposit Due: Upon Registration Balance Due: April 30, 2024	<u>OSAP Funded Students:</u> Balance Due: September 30, 2024

HOW CAN I OBTAIN MY FEE/PAYMENT RECEIPT AFTER MAKING A PAYMENT?

If you made a payment through Flywire or PayMyTuition you will be emailed the payment confirmation. Receipts provided by Flywire or PayMyTuition are suitable for all immigration purposes and as such we do not issue additional receipts. You are also able to view your fees and transactions applied to your student account through the student portal.

If you paid via other means, please email us at accounts@algomau.ca to request a receipt.

WHAT ARE THE ACCURATE FEES FOR MY UPCOMING SEMESTER?

Your accurate fees will populate once you register for your courses for the upcoming semester. You may also refer to the [tuition and fees section](#) of our website for up to date fee information.

For new students - please refer to your offer letter to determine the estimated cost of your program.

WHAT IS THE COST PER COURSE? (INTL & DOMESTIC)?

Fees are based on course load, not individual-specific courses. Fees can be found on the website [here](#).

I HAVE TRIED TO MAKE A PAYMENT THROUGH MY PORTAL, BUT IT WAS UNSUCCESSFUL. HOW SHALL I PROCEED?

Please note that you cannot pay an amount more than the fees owing on your account. If you wish to pay with a credit card but are not registered with fees owed, then you must contact the





Registrar's office to register you first.

To pay directly from your Canadian bank account, this must be done as an online banking bill payment. Set up Algoma University as a bill payee and use your 9-digit student number as the account number. The payment will be sent the following business day.

For additional payment information please visit the [Payment, Sponsorship & Important Dates](#) section of our website.

I RECEIVED A FINANCIAL BURSARY FOR MY PROGRAM. WHAT IS THE RELEASE SCHEDULE OF THE BURSARY INSTALLMENTS?

2 Year Graduate Certificate Programs:

International bursaries (for 2-year certificate programs only) are issued as \$1500/term of 15 credits to a maximum of \$6000 over 2 year program. Students will not receive a bursary for additional courses taken (above 15 credits/term) and will not receive the bursary on their scheduled break. The bursary is issued on your account and applied against fees. If full fees have already been paid the bursary can be issued directly to the student via electronic money transfer to a Canadian bank account.

All Other Bursaries:

Please refer to this section on our [website](#) or for additional information please reach out to fao@algomau.ca

WHEN WILL LATE REGISTRATION FEES BE IMPLEMENTED IN 24SP?

No late registration fees will be charged for 24SP.

WHAT IS THE LAST DAY TO WITHDRAW WITHOUT A FINANCIAL PENALTY FROM 24SP FOR RETURNING STUDENTS?

The last day for a tuition-only refund is 14 days after the first day of classes. There is a \$100 non-refundable tuition fee for domestic students and a \$1000 non-refundable tuition fee for those withdrawing after registering for classes. Please note that ancillary fees are not refundable after the first day of classes. Please review the dates indicated below.

TERM	LAST DAY FOR ANCILLARY REFUND	LAST DAY FOR TUITION REFUND
24 Spring First Term	April 29, 2024	May 13, 2024
24 Spring Second Term	June 12, 2024	June 25, 2024

***For new international students please refer to our [International Student Refund Policy](#) to further guide you.

